Unit 1: AC1.1-4  
Hospitality Industry

**My Hospitality and Catering Business Proposal Part 1**

**Name: ............................................. Target Grade…………………………**

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| --- | --- | --- | --- |
| **LO1: Understand the environment in which hospitality and catering providers operate.** | | | |
| **Marks: 15-29** | | **17% – 32%** | |
| **AC1.1** | **AC1.2** | **AC1.3** | **AC1.4** |
| **Describe the structure of the hospitality and catering industry.** | **Analyse job requirements within the hospitality and catering industry.** | **Describe working conditions of different job roles across the hospitality and catering industry.** | **Explain factors affecting the success of hospitality and catering providers.** |

**Take off task ……..**

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**What is the minimum living wage for ....**

* **18 plus? ............................ per hour**
* **Under 18? ........................ per hour**
* **Apprentice? ...................... per hour**

AC1.2, 2.1, 2.2,3.1: Employers’ rights and responsibilities

When employing staff for your hotel you become and **employer**. What **responsibilities** do employers have?

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The staff that you employ are your employees. What responsibilities do employees have in addition to their Job role?

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AC1.2, 2., 2.2, 3.1: Regulation and Protection

Employers and people in employment are subject to a variety of **legislation**. Produce a spider diagram of the main areas covered by legislation.





AC1.2: Learning and Qualifications

Write a paragraph to explain how you will ensure that you keep you and your employees knowledge and skills up to date.

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AC1.2: Professional Bodies



Which professional body do you think it would be best to join when you open your hotel? Explain your reason for choice.

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AC1.3: describe **working conditions** of different job roles across the hospitality and catering industry.

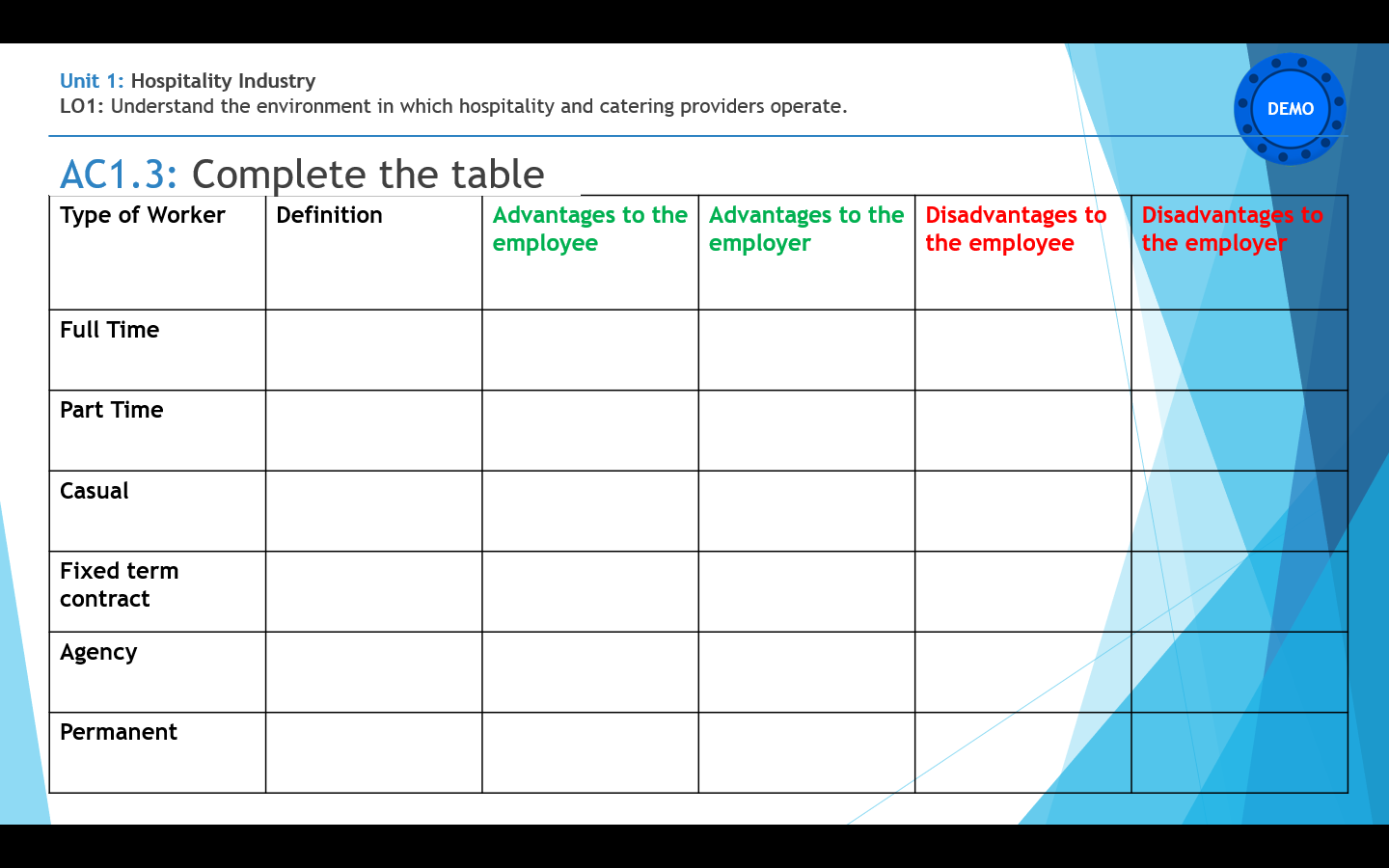
AC1.3: Contract Types in Brief

What is a contract?

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AC1.3: What type of contract would you give to each of the following people? Explain why you think it is the best choice.

Executive Chef

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Waiter/waitress

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Cleaner/ Chamber Maid

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AC1.3: Holiday Entitlement – Your Rights



How much holiday would you give to you **full time staff** and **part time staff**? Give reasons for your answers.

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AC1.3: Holiday Pay – Your Rights

How much holiday pay would you expect to give to your employees? Give reasons for your answers.

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AC1.3: Tip Culture and Bonuses

What policy will you have for giving tips and bonuses in your hotel? Give reasons for your answer

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Will you add a service charge in your bars and restaurant? Give reasons for your answer.

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